



December 31, 2025

Dear Valued Partner,

As we close 2025, we can look back on our challenges and all we have accomplished together. For our industry, it has been a challenging year. Ongoing international trade disruptions, reduced volumes, and significantly rising costs have impacted operations across the market. In addition to rising operational costs, Energy Transport Logistics made significant investment this year in our facilities and technology to ensure we are positioned to provide you with the quality services you require.

In lieu of implementing a general GRI, we will be introducing strategic rate increases on select lanes and specific service types. This approach allows us to respond more precisely to current market conditions while continuing to provide reliable service.

Effective February 9, 2026, a 2% rate increase will apply to the affected lanes and service levels. Your account representative will be reaching out to review which lanes and services will be impacted and to address any questions you may have.

We truly appreciate your continued partnership and support throughout 2025, and we thank you for your trust as we look ahead to 2026. We remain hopeful for a smoother year ahead and are committed to supporting your business every step of the way.

Sincerely,

*Kim Sheridan-Rohasek*

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